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## **Ministerial Authentication Service Outage Management**

### **Submitting a notice of map designation**

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As of February 17, 2026, the new Ministerial Authentication Service of the Ministère des Ressources naturelles et des Forêts (MRNF) is now available to clients of the GESTIM application. This service will gradually replace authentication solutions for all MRNF online services, making it the only way to access services requiring secure authentication. This new service reflects the Gouvernement du Québec's commitment to strengthen the protection of your personal information while supporting the digital transformation of the State. Through this initiative, we aim to provide a more seamless and secure user experience while ensuring the confidentiality of your data.

In the event of a Ministerial Authentication Service outage, the ability to submit a notice of map designation through GESTIM will need to be temporarily suspended to ensure fairness for the clients of the mining sector. You are encouraged to visit the GESTIM homepage regularly in order to be informed of the date and time when the submission of a notice of map designation will be possible again.

Users already connected to GESTIM at the time of a Ministerial Authentication Service outage will be able to continue work in progress on all GESTIM services, including its interactive map, but without being able to submit a notice of map designation.

The same will be true for clients who reconnect once the Ministerial Authentication Service has been restored.

When users click the **Submit** button on the notice of map designation application form, the following message will be displayed:

**Outage notice – Ministerial Authentication Service**

Due to an incident with the Ministerial Authentication Service, we must suspend the ability to submit a notice of map designation. We invite you to visit the GESTIM homepage regularly in order to be informed of the date and time when map designation will be possible again. Please note that your request has been saved under your user profile and you will be able to retrieve it to submit your application at the appropriate time. Although it is not currently possible to submit a notice of map designation, the other GESTIM features remain available. Thank you for your understanding, and please be assured that we are aware of the inconvenience this incident may have caused you.

If you would like additional information, please contact the Centre de services des mines at [services.mines@mrnf.gouv.qc.ca](mailto:services.mines@mrnf.gouv.qc.ca).